

ONUEGBU KELECHI

Umuakuru Igbo Etche, Rivers State

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SUMMARY OF QUALIFICATION

- Highly skilled computer and GSM Mobile Technician with 5 + Years of experience in troubleshooting, repairing and maintenance of computer systems and networking (LAN) as well as mobile devices.
- Repair and maintenance
- Proficiency in resolving technical issues with excellent communication and customer service skills.

EDUCATION

- ✈ Bachelors Degree in Computer Engineer, Michael Opara University of Agriculture, Umudike .
- ✈ Computer Technician, Prevailing Computers.
- ✈ GSM Mobile Technician, Hope Communication .

TECHNICAL SKILLS

- ✈ **Hardware:** CPU, Motherboard, RAM, Power supply installation and Troubleshooting.
- ✈ **Software:** Operating System Installation and Configuration (Windows, Mac O. S., and Linus), Application Software Installation & Troubleshooting, Anti-Virus Software.
- ✈ **Mobile Device Repair:** Smart Phones & Tablet Repair (Screen replacement and Water Damage Repair,

RELATED EXPERIENCE:

Computer Hardware Technician, Prevailing Computers (2017 – 2019)

- Installed, configured and troubleshooting computer hardware such as: CPU, Motherboard, RAM and Power Supply.
- Repair and Replace Faulty Computers components such as: Hard-drives, SS DS & Graphics Card.
- Repair and configure software application: Such as Microsoft Office and Adobe creative suit.

- Repair & Maintained computer system Computer systems such as: Laptop, Desktop and Tablets.

➤ **Computer & Mobile Device Hardware Repair Technician, KC. Telecommunication (2022 – Present)**

- Repair & Maintained Mobile devices (including Smart Phones & Tablets).
- Conducted Diagnostic Test to identify hardware & Software issues.
- Troubleshoot & Resolved Technical Problems Via Phone, Email & in-person support.
- Provided customer support & education on computer system & mobile devices maintenance and troubleshooting.

➤ **PROJECT EXPERIENCE:**

Computer Lab Setup Project, sure success Int'l School (2020 – 2021).

- Designed & Implemented a computer Lab with 20 work stations including Hardware & Software Installations.
- Configured Network Settings & ensured internet connectivity (LAN)
- Provide Training with to school staff on Lab Maintenance & Troubleshooting.

➤ **LEADERSHIP EXPERIENCE:**

- Team Lead, sure success Int'l School (2020 – 2021)
- Lead a team of three(3) computers support technicians, providing guidance & Oversight on Technical Issues.
- Team Lead, KC Telecommunication (2022 – Present).
- Lead a team of five(5) mobile phone technicians, providing guidance and oversight on mobile maintenance & Repair.

➤ **SELF-EMPLOYED SERVICE:**

- KC. Telecommunication (2022 – Present)
- Provides Computer & Mobile Repair & Maintenance Services to residential & Commercial clients.
- Troubleshoot & Resolved Technical Issues, Including Hardware & Software Problems.
- Installed & configured computer systems & Software applications.

➤ **HONORS AND INVOLVEMENTS:**

- Prevailing Computers Certification (2017)

- Participants, Networking (LAN) & Computer Technician/Engineering
- Hope Communication Certification (2021)
- Participants, Mobile Phone Repair Technician