



MARIDEL PAMPLONA

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- Date of Birth: April 28, 1996
- Nationality: Filipino
- Religion : Islam (Revert)
- Gender : Female
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I am a dedicated, compassionate, and versatile caregiver with a wide range of experience in domestic work, customer service, manufacturing leadership, language instruction, and translation. I am looking for a position where I can leverage my caregiving certification and strong language abilities to deliver exceptional service, emotional support, and practical assistance to individuals or families in need.

EDUCATION

- Bachelor of Science in Criminology (Undergraduate)
Bataan Heroes College - Philippines
- Pablo Roman National High School
Graduated
- Certified Caregiver - TESDA, Philippines
- Korean Language Course -
Victorious Korea Technology Centre, Philippines

SKILLS

- Certified in Basic Caregiving
- Childcare Support
- Household Management
- Fluent in English Tagalog (basic Arabic and Korea)
- Translation & Communication
- Cultural Sensitivity
- Leadership in Manufacturing & Customer Service

WORK EXPERIENCE

Domestic Worker

Saudi Arabia

- Provided complete household assistance including cleaning, cooking, and childcare
- Ensured safety and comfort of household members
- Adapted to cultural norms and communicated effectively in Arabic and English

• Customer Service Representative

Primelink Outsourcing Inc. - Manila, Philippines

- Assisted clients with inquiries and technical support
- Resolved concerns with professionalism and empathy
- Handled data entry and maintained accurate customer records

• Manufacturing Line Leader

Coach New York / Kate Spade New York - Philippines

- Supervised production line operations
- Ensured product quality and met production targets
- Trained and guided new staff

• Korean Teacher

Victorious Korea Technology Centre - Philippines

- Taught Korean language to Filipino students
- Developed lesson plans and interactive language activities
- Supported students' learning progress and fluency

• English Translator

FCF Manufacturing Company - Philippines

- Translated documents from English to Tagalog and vice versa
- Assisted in interpreting meetings and training sessions

LANGUAGE

Tagalog: Native

English: Fluent

Korean: read and write

Arabic : Basic conversational