



Shahul mubarak kp Kizhakke pallath



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Kerala, India

SKILLS

- Safe driving practices
- Vehicle maintenance
- Route planning
- Customer relationship management
- Problem solving
- Time management
- Effective communication
- Safety compliance
- Load security
- Team collaboration
- Customer service
- Conflict resolution
- Stress management
- Attention to detail
- Employee training
- Positive attitude
- Traffic laws knowledge
- Knowledge of local routes
- Communication
- Professional driving licence
- Understanding of road laws
- Punctuality
- Responsibility
- Basic car maintenance
- Long-distance deliveries

EDUCATION

01/2019 - 01/2021

Cubatic college of interior design | Perinthalmanna, India

Diploma of Higher Education: Interior design

SUMMARY

Safety-conscious House Driver skilled in vehicle maintenance and load security. Delivers goods efficiently while adhering to traffic regulations, ensuring timely and damage-free deliveries. Committed to maintaining vehicle reliability through diligent inspections and proactive communication. Customer-focused professional with a strong background in service delivery and problem-solving. Engages effectively with clients to understand needs and resolve issues, enhancing customer satisfaction. Demonstrates teamwork and collaboration to achieve operational goals.

Responsible Driver skilled at navigation and providing efficient, on-time deliveries. Possesses comprehensive visual memory and excellent sense of direction.

EXPERIENCE

05/2024 - Current

House driver

Abdul Aziz | Riyadh, Saudi Arabia

- Used safe driving practices at all times when operating vehicles.
- Delivered goods and services to customers on time and made sure they were in excellent condition.
- Collected and delivered goods and materials.
- Maintained vehicle in optimum condition for safety and reliability.
- Loaded vehicle, properly securing items to prevent load shifting and damage during transportation.
- Conducted daily vehicle inspections to maintain safety standards and report necessary repairs.
- Conducted regular safety inspections by checking oil and breaks.
- Washed and cleaned vehicle exterior weekly, keeping vehicle presentable and clean.
- Planned best, safest and most efficient routes for journeys using navigational systems and maps.
- Followed highway codes at all times when driving company vehicles and transporting goods.

08/2016 - 01/2018
Cordova college |
Cherppulassery , India
Higher secondary : Accounting

06/2015 - 07/2016
Ghss marayamanghalam |
Nellaya, India
Sslc

LANGUAGES

English: C2

Proficient

Hindi: C1

Advanced

Arabic: C2

Proficient

- Managed planning of efficient and safest routes for journeys using maps and GPS systems.
- Stayed vigilant and within safe driving practices when operating vehicles.
- Notified management of vehicle safety concerns and issues.
- Remained calm during rush hour and other stressful driving situations.

01/2022 - 04/2023

Coversun home decor

Ashik | Eranamkulam, India

- Achieved service time and quality targets.
- Engaged with customers to better understand needs and deliver excellent service.
- Identified issues, analysed information and provided solutions to problems.
- Built and maintained courteous and effective working relationships.
- Resolved customer queries and problems using effective communication and providing step-by-step solutions.
- Handled customer concerns and escalated major issues to supervisor.
- Picked up additional tasks to aid team success.
- Enhanced working relationships by participating in team-building activities.
- Actively listened to customers to fully understand requests and address concerns.
- Demonstrated consistent hard work and dedication to achieve results and improve operations.
- Trained and mentored employees to maximise team performance.
- Met schedule using excellent planning and coordination skills.
- Prepared range of written communications, documents and reports.
- Maximised customer engagement and satisfaction by delivering excellent customer service.
- Developed team communications and information for meetings.
- Promoted safe working environment by implementing regulatory standards, policies and guidelines.
- Developed excellent working knowledge of industry trends and improvements in processes.

05/2020 - 08/2021

Zain sticker works

Shameer kp | Cherppulassery, India

- Kept shelves looking tidy by removing empty packaging, cardboard and plastic from shelves.
- Replenished shelves regularly to maintain full displays.
- Maintained cleanliness and order in aisles, preventing any safety hazards for customers and staff.

- Sorted incoming deliveries quickly and accurately, enabling orderly goods processing and storage.
- Stocked shelves with products, maintaining optimal presentation and accessibility for customers.
- Completed shelf loading, unloading, dressing and visual merchandising tasks as instructed by team leaders.
- Ensured shelves looked clean, presentable and organised after stacking by conducting shelf dressing and visual merchandising tasks.
- Received and unpackaged deliveries from manufacturers or distributors.
- Kept shelves clean and visually pleasing through visual merchandising.

01/2018 - 03/2020

Oxxon men's

Ashik | Cherpulassery, India

- Collaborated with team members to achieve target results.
- Managed complaints with calm, clear communication and problem-solving.
- Achieved service time and quality targets.
- Engaged with customers to better understand needs and deliver excellent service.
- Identified issues, analysed information and provided solutions to problems.
- Handled customer concerns and escalated major issues to supervisor.
- Resolved customer queries and problems using effective communication and providing step-by-step solutions.
- Picked up additional tasks to aid team success.