

AHMED HASSAN MOSAAD

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Career Objective:

An ambitious Assistant Network Administrator with a degree in Information Technology and practical experience in supporting and maintaining network infrastructure.

I seek to leverage my skills in managing network devices and protocols to ensure the efficiency and security of networks and contribute to developing a stable technical work environment.

Professional Experience:

Assistant Network Administrator

[Al-Moussa Specialized Cables] – [Cairo]

[June 2, 2023] – [Present]

- Supporting the maintenance of local area network (LAN) and wide area network (WAN) infrastructure.
- Monitoring network performance and identifying faults using tools such as Wireshark.
- Installing and configuring network devices (routers, switches, firewalls).
- Providing technical support to employees in resolving connectivity and resource access issues.
- Updating technical documentation for network settings and maintenance procedures.
- Assisting in installing network cables and connecting devices.
- Installing operating systems (Windows Server, 11, 10) and updating software.
- Supporting users with basic network issues (DHCP, DNS).

Education:

Bachelor's Degree in Information Technology

El Obour Higher Institute for Computers and Management Information Systems

Graduation Date: July 2023

Technical Skills:

Advanced understanding of network protocols (TCP/IP, VLAN, VPN, DNS, DHCP).

Network Administration: Windows Server 2019 - Windows Operating Systems

Network Devices: Experience with Firewalls, FortiGate Switches, Routers

General Skills:

Problem Solving

Teamwork

Documentation and Technical Support

Certifications:

A+

N+

CCNA

Languages:

- Arabic: Native Language
- English: Advanced Level (Written and Spoken).