



# Isar Arif

## Coustumer service

Dedicated and detail-oriented Computer Technician with hands-on experience in computer hardware maintenance, software installation, and troubleshooting. Skilled in diagnosing and resolving system, network, and peripheral issues to ensure smooth IT operations. Experienced in providing technical support, maintaining system performance, and delivering timely solutions with a strong focus on customer satisfaction.

## CONTACTS

- +91 9918043430
- [isarinfozen@gmail.com](mailto:isarinfozen@gmail.com)
- 14 years 6 months
- Indian
- Hindi, English
- Sultanpur, India

## KEY SKILLS

- Computer Hardware Software Maintenance
- Windows OS Installation Configuration
- Desktop Laptop Repair
- Network Basics LAN
- WAN
- Wi-Fi Configuration
- Printer
- Scanner Peripheral Troubleshooting
- Virus Removal System Security System

## CERTIFICATIONS

MSME Government of India & tally academy  
Hardware and networking & tally ERP 9

## PROFESSIONAL EXPERIENCE

### AmazonCom

#### Coustumer service

Aug 2022 - Present | Lucknow, India

Last 3 working Amazon Com as coustumer service representative.

### Isar Arif

#### Technical Support

Jan 2011 - Aug 2022 | Dubai, United Arab Emirates (UAE)

### Multicare Services Pvt. Ltd.

#### Hardware Installation Technician

Dec 2012 - Dec 2019 | India, India

Install, configure, and maintain computer hardware, desktops, laptops, and peripherals

Diagnose and resolve hardware, software, and basic network issues

Maintain records of repairs, installations, and IT assets

## EDUCATION

### I t technician - I. T technician

Ram manohar lohiya awadh university faizabad, India

2013