MOHAMMED ADIL

System Engineer / IT Support Engineer
Current Location: Jizan, Saudi Arabia
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PROFESSIONAL SUMMARY

System Engineer with 5+ years of experience in IT infrastructure, system administration, and enterprise IT support. Hands-on expertise in Windows systems, Active Directory, networking, and troubleshooting. Experienced in retail and enterprise environments across Saudi Arabia and India.

CORE SKILLS

IT Support (L1/L2), Windows OS & Server, Active Directory, DNS, DHCP, Networking (LAN/WAN, TCP/IP), Hardware & Software Installation, Remote Support, CCTV & IP Camera Systems, Backup & Security Basics

PROFESSIONAL EXPERIENCE

System Engineer – Supermarket Group, Jizan, Saudi Arabia (Mar 2022 – Present)
• Provide L1/L2 IT support for daily business operations
• Manage Active Directory users, permissions, and policies
• Install and maintain desktops, printers, and network devices
• Troubleshoot system, network, and hardware issues
• Design and maintain IP CCTV systems

System Engineer – Genesys International Corporation Ltd., India (Dec 2020 – Dec 2021)
• Supported enterprise IT infrastructure and server environments
• Managed Active Directory and system monitoring
• Provided remote and onsite IT support for large projects

System Engineer – DB Digital Corp., India (Aug 2018 – Feb 2019)
• Administered DNS, DHCP, and file servers
• Managed network security and user accounts
• Provided end-user technical support

Junior IT Executive – RuralShores Business Pvt. Ltd. (Vodafone Project), India (2017 – 2018)
• Managed Windows Active Directory environments
• Supported server security and troubleshooting

EDUCATION

Hardware & Networking – GT Infotech College
RS-CIT (Information Technology) – Vardhaman Mahaveer Open University

CERTIFICATIONS

CCNA (Routing & Switching – Fundamentals)
Hardware & Networking Certification

PERSONAL DETAILS

Nationality: Indian
Languages: English, Hindi, Arabic (Basic), Urdu