

# CHUN SHER

**Location:** UAE (Open to Relocation) | **Mobile:** +971 52 683 0956 | **Email:** chunsher@gmail.com  
**Visa Status:** Employment / Cancelled Visa (Ready to Join)

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## PROFESSIONAL SUMMARY

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Highly dedicated and SIRA-certified Security Professional with over 5 years of progressive experience within the UAE's luxury hospitality sector. Proven track record of maintaining high-standard asset protection, emergency response, and premium guest safety at elite 5-star properties, including Grosvenor House and Rixos Bab Al Bahr. Demonstrated leadership capabilities as a Security Team Leader, managing shifts, conducting risk assessments, and coordinating emergency response teams. Strong interpersonal skills with a dedicated focus on delivering exceptional customer service while strictly enforcing safety protocols and legal regulations.

## CORE COMPETENCIES

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- Shift Leadership & Team Management
- Access Control & Patrolling Protocols
- CCTV Monitoring & Control Room Operations
- Emergency Response & Crisis Management
- Incident Reporting & Detailed Documentation
- Fire Fighting & First Aid Response
- Guest Relations & Conflict Resolution

## PROFESSIONAL EXPERIENCE

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### Security Team Leader

*Rixos Bab Al Bahr, UAE | January 2023 – December 2025*

- Led and supervised a dedicated team of security officers across daily shifts, ensuring comprehensive coverage and strict adherence to resort safety protocols.
- Managed active access control points, monitored integrated CCTV networks, and coordinated responses to medical emergencies, fire alarms, and security breaches.
- Conducted daily shift briefings, assigned strategic patrolling duties, and trained team members on customer care and hospitality security procedures.
- Prepared detailed, professional daily shift logs, incident records, and risk assessments for presentation to upper management.
- Delegated key control handling, duty handovers, and radio communication protocols to maintain seamless operational continuity.

## Loss Prevention / Security Officer

Grosvenor House Dubai, UAE | June 2018 – August 2020

- Maintained an exceptionally secure and safe environment for high-profile guests, visitors, and assets at a luxury 5-star hotel property.
- Performed regular comprehensive patrols of the premises, monitoring entry gates, parking structures, and guest floors to mitigate unauthorized access.
- Operated under strict SIRA regulations, managing secure key handling, lost-and-found logging systems, and visitor entry books.
- Responded swiftly and professionally to guest complaints, fire alarms, and medical incidents with calm authority and elite hospitality service.
- Assisted in emergency framework planning and actively participated in joint evacuation drills coordinated alongside Dubai Police and Civil Defence.

## INTERNATIONAL CERTIFICATIONS & TRAININGS

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- **SIRA License:** Approved by Dubai Police (With valid certificate and card)
- **Fire Fighting:** Level 1 and Level 2 Certification (Dubai Police / Civil Defence)
- **First Aid & CPR:** Certified professional course from Grosvenor House Hotel
- **People of Determination Awareness:** Emergency & disaster response training for dealing with People of Determination (Dubai Police)
- **Hospitality Security:** Customer Care & Luxury Hospitality Procedure Training (Grosvenor House)
- **Emergency Management:** Emergency Planning & Evacuation Procedure Training (Grosvenor House)
- **Access Control & Bomb Threat Handling:** Specialized counter-threat security training (Grosvenor House)

## EDUCATION & ACADEMIC QUALIFICATIONS

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### Master in Fisheries and Aquaculture / Wildlife

University of Veterinary and Animal Sciences, Lahore

## KEY SKILLS & PERSONAL TRAITS

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- **Adaptability:** Proven capability to think critically and work efficiently under intense pressure in high-tempo luxury hospitality environments.
- **Communication:** Command of professional verbal and written English and Urdu.
- **Problem Solving:** Highly pragmatic, analytical approach to dispute resolution and security incident mitigation.
- **Collaboration:** Excellent team-building and natural leadership traits focused on staff growth and development.

## PERSONAL DATA

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**Nationality:** Pakistani  
**Languages:** English, Urdu  
**Marital Status:** Married  
**Gender:** Male