



# SADAM HUSSAIN

## CUSTOMER SERVICE REPRESENTATIVE

### CONTACT

✉ saddambrohi603@gmail.com

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📍 Masjid Sawadi, Al Rehab, Jeddah

🌐 <https://www.linkedin.com/in/saddambrohi>

### SKILLS

- Customer Service Representative
- Customer Satisfaction
- Marketing
- Hardware & Software Installation
- Microsoft Office
- Typing
- Email
- Internet Browsing

### LANGUAGES

- English : Good
- Arabic : Basic

### PROFILE SUMMARY

Experienced Customer Service Representative with a strong ability to build rapport, address customer concerns, and deliver effective solutions. Skilled in providing friendly, personalized service to ensure customer satisfaction and retention. Dedicated to resolving issues efficiently while maintaining a positive and professional attitude.

### EDUCATION

#### Graduation 2018

Bachelor of Arts | Economics

Shah Abdul Latif University | Pakistan

### Experience

#### Area Sales Executive

OPPO Mobiles | Pakistan

Jan 2021 – Nov 2024

#### Customer Service Representative

IBEX Global | Karachi, Pakistan

Jan 2019 – Aug 2020

### Certificates

#### 01 Year Diploma in Computer Operator

National Vocational Training Center | Pakistan

2023