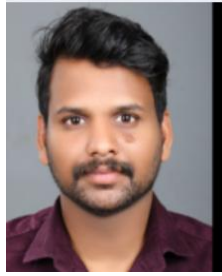


RAMEES N

Supervisor | Retail & E-commerce Operations



Professional Summary

Experienced retail and e-commerce professional with supervisory, cashiering, sales, and billing experience across Saudi Arabia, Oman, and Qatar. Skilled in team coordination, customer service, inventory support, communication, and working effectively in high-pressure environments.

Work Experience

Supervisor | Spanish Home, Saudi Arabia 2025–Present

Health & Beauty Liquid Section; Cosmetics operations and team support.

Shop In Charge & Cashier | Alkas, Oman 2024–2025

Managed store operations, cash handling, and customer service.

Supervisor – E-commerce | Lulu Group Online Store, Qatar 2019–2024

Supervised online retail operations and order fulfillment activities.

Salesman | Lulu Group, Qatar

Department section and garments sales support.

Accountant to Billing | Kasavu Kendra Retail Shop, Manjeri

Billing, accounts support, and customer transaction processing.

Education

Plus Two (Afzal UI Ulama Preliminary)

S.S.L.C – M.A.O H.S.S Elayur

Skills

- Adobe, Microsoft Excel, Microsoft Word, SAP
- Communication and interpersonal skills
- Logical and analytical thinking
- Customer service and sales support
- Ability to perform under pressure
- Team coordination and supervision

Languages

English, Hindi, Malayalam, Arabic