

# Mohammed Sajid, Alur Shaik

Mobile: +1 848 992 1784

E-Mail: [asmnds9@gmail.com](mailto:asmnds9@gmail.com) | [www.linkedin.com/in/asmnds9](http://www.linkedin.com/in/asmnds9)

Address: Edison, NJ, USA

## QUALITY ENGINEERING EXECUTIVE | AUTOMATION TESTING | PERFORMANCE TESTING | API & SOA TESTING | ETL & DATABASE VALIDATION | MOBILE & WEB APPLICATION TESTING

**“Accomplished, Results-Driven & Strategic Quality Engineering Leader Driving Enterprise Test Transformation, Automation Excellence, Performance Optimization, and Digital Quality Assurance Across Global Organizations.”**

### AREAS OF EXPERTISE

- **Public Sector:** UI (MA, CO, CA, NM), IES (ND, TN, CO), HIX (KY, OR), Child Care (IN, WY), Child Welfare (CT, WY)
- **Healthcare & Insurance:** Medicaid, Medicare, Claims Processing, Anthem WGS, HIPAA
- **Quality Engineering:** QA Governance, QE Transformation, TCoE, Risk & Compliance, Metrics & Reporting
- **Automation, API & Integration:** Playwright, Selenium, Tosca, UFT, BPT, REST/SOAP APIs, SOA, Service Virtualization
- **Performance Engineering:** Load, Stress, Volume, Endurance, Scalability, Capacity Planning
- **Data & Enterprise Platforms:** ETL, Data Warehouse, SQL, Salesforce, Oracle EBS, SAP, Mainframe, AWS, Azure
- **Digital Quality:** Mobile (iOS/Android), ADA Accessibility, Usability, UI/UX, Cross-Platform Testing
- **Delivery & Operations:** Agile, Scrum, SAFe, DevOps, CI/CD, Release & Environment Management, UAT, Defect Management
- **Leadership & AI:** Onsite-Offshore Team Leadership, Enterprise Modernization, Generative AI, AI-Assisted Automation, Predictive Analytics, Visual Testing

### PROFILE SUMMARY

- Accomplished Quality Engineering Executive with 20+ years of experience leading enterprise QA across State Government/Public Sector, Healthcare, Banking, Insurance, Retail, SaaS, and Commercial domains, delivering end-to-end testing for mission-critical systems.
- Extensive experience in State Government programs including Unemployment Insurance, Integrated Eligibility Systems (IES), Health Insurance Exchanges (HIX), Medicaid, SNAP, TANF, Child Care, and Child Welfare, ensuring regulatory compliance, eligibility accuracy, and citizen service delivery quality.
- Strong domain expertise across Healthcare, Banking, and Insurance systems including Healthcare Claims Processing, Medicare/Medicaid platforms, Anthem WGS Claims, financial systems, and insurance modernization programs.
- Proven 360-degree End-to-End QA leader covering Functional Testing, Manual Testing, Automation Testing, API Testing, Performance Testing, ETL Testing, Database Testing, and Release Management with hands-on involvement in DevOps and CI/CD pipelines.
- Expertise in QA Governance, Quality Engineering frameworks, and Test Center of Excellence (TCoE) implementation enabling standardization, shift-left testing, reusable automation assets, and improved release predictability.
- Strong experience in Test Automation and Continuous Testing using Playwright, Selenium, Tosca, UFT, BPT, and API automation tools integrated with CI/CD and DevOps pipelines.
- Skilled in API, SOA, and Integration Testing including REST/SOAP services, Web Services, System Integration Testing (SIT), and Service Virtualization using Postman, SoapUI, and Para soft SOA test.
- Performance Engineering expertise in Load, Stress, Volume, Endurance, and Scalability Testing using LoadRunner, Neo Load, JMeter, and Fiddler to ensure application stability and production readiness.
- Strong capability in ETL, Database, and Data Validation Testing including Data Warehouse Testing, SQL Validation, and Data Reconciliation across enterprise systems.
- Experience across Salesforce, Oracle EBS, SAP, Mainframe, AWS, Azure, .NET, J2EE, and cloud-based platforms supporting large-scale modernization programs.
- Leadership across Agile, Scrum, SAFe, DevOps, CI/CD, Release Management, Environment Management, Defect Lifecycle, and UAT coordination while managing global onsite-offshore teams.
- AI-driven Quality Engineering practitioner leveraging Generative AI, ChatGPT, GitHub Copilot, Visual AI Testing, and predictive analytics to improve automation efficiency, test coverage, and defect detection.
- Strong focus on quality metrics, risk-based testing, stakeholder reporting, and continuous improvement initiatives driving faster delivery and improved software quality outcomes.

### TECHNICAL & TESTING SKILLS

#### Test Management & Leadership

- **Core Management:** Test Strategy, Test Planning, Test Execution, Test Governance, QA Management, Resource Planning
- **Operations & Risk:** Release Management, UAT Coordination, Offshore-Onsite Coordination, Risk Management, Defect Management
- **Methodologies:** Agile, Scrum, Waterfall, Iterative Model, SDLC, STLC, Defect Lifecycle Management, Test-Driven Quality Practices

#### Automation & Performance Engineering

- **Automation Frameworks:** Selenium WebDriver, OpenText UFT/QTP, Cypress, Playwright, Tosca, UiPath, Business Process jUnitTesting (BPT), cFactory, Coded UI, Appvance
- **Automation Concepts:** Keyword-Driven Testing, Data-Driven Testing, Regression Automation, Continuous Testing
- **Performance Testing:** Load Testing, Stress Testing, Volume Testing, Endurance Testing, Scalability Testing
- **Performance Tools:** LoadRunner, Neo Load, JMeter, Fiddler, Performance Center, MS VSTS, CloudWatch Load Testing

- **Analysis:** Performance Monitoring, Bottleneck Analysis

#### **API, Cloud & Enterprise Applications**

- **API & SOA Architectures:** REST API Testing, SOAP Web Services Testing, SOA Testing, Service Virtualization, API Validation, XML Testing, JSON Testing, Interface Testing, Integration Testing
- **API Tools:** SoapUI, Para soft SOA test, Postman, HP Service Test, Valium
- **Cloud & Platforms:** Azure, GCP, AWS Cloud Practitioner, Enterprise Application Validation
- **Packaged ERP Suites:** SAP Application Testing, Salesforce CRM Testing, Oracle EBS Testing, Mainframe Testing

#### **ETL, Database & Data Warehouse Testing**

- **Data Testing Concepts:** Data Validation, Data Reconciliation, Data Migration Testing, Data Integrity Testing, Backend Testing, Database Performance Validation
- **Databases & Warehouses:** Oracle, SQL Server, DB2, Databricks, PL/SQL
- **BI & ETL Tools:** Informatica, IBM DataStage, SSIS, Cognos, SSRS, Crystal Reports, Business Intelligence (BI) Reports

#### **Target Environments & Testing Types**

- **Mobile Testing:** Android Testing, iOS Testing, Mobile Web Testing, Cross-Platform Testing, Device Compatibility Testing, Mobile Functional Testing, Mobile API Testing, Mobile Usability Testing
- **Web Testing:** Browser Compatibility Testing, Cross-Browser Testing, Responsive UI Testing, XHTML Validation Testing
- **Specialized Functional:** System Testing, End-to-End Testing, Smoke Testing, Sanity Testing, Regression Testing, GUI Testing, UAT, Security Testing, Usability Testing, Accessibility (ADA) Testing

#### **Ecosystem, Tools & Infrastructure**

- **Test Management Platforms:** OpenText ALM/Quality Center, Jira, Xray, Zephyr, TestRail, Qase, Tuskr, SpiraTest, qTest, Jama, Test Director
- **DevOps & Release:** Build Management, Release Engineering, CI/CD Support, Environment Management, Code Migration, Deployment Validation, Configuration Management
- **Programming & Scripting:** Java, C#.NET, VB.NET, JavaScript, SQL, XML, Shell Scripting, CScript, VBScript
- **Collaboration & Infrastructure:** Confluence, Azure DevOps, Bugzilla, SharePoint, Viper, Environment Setup, Production Support, Incident Management, Root Cause Analysis, Application Support, System Monitoring

#### **Reporting, Governance & Documentation**

- **Deliverables:** SOW & QA Scope Reports, Test Plans, Test Cases, Requirements Traceability Matrix (RTM), Defect Reports, Audit Documentation
- **Metrics:** KPI Dashboards, Status Reporting, Quality Metrics

### **RESPONSIBILITIES THROUGHOUT THE TENURE**

#### **AUTOMATION TESTING**

- Architected enterprise-scale automation frameworks for UI, API, Integration, and End-to-End testing across complex business applications.
- Led Shift-Left quality initiatives by integrating automated testing into Agile, DevOps, and CI/CD delivery pipelines.
- Developed and maintained automation solutions using Selenium WebDriver, UFT/QTP, UiPath, Tosca, Cypress, Playwright, and cFactory.
- Leveraged AI-driven testing capabilities including ChatGPT, GitHub Copilot, Applitools, predictive defect analytics, and flaky test detection.
- Established automation governance, test orchestration, parallel execution, and quality gates to accelerate release cycles and improve test coverage.

#### **PERFORMANCE TESTING**

- Directed enterprise-wide Performance, Load, Stress, Volume, Capacity, Reliability, and Resilience Testing programs.
- Designed scalable performance testing strategies for Web, Mobile, API, Microservices, Oracle EBS, SAP, Salesforce, and Cloud applications.
- Utilized LoadRunner, Performance Center, JMeter, NeoLoad, and MS VSTS to validate system scalability, availability, and SLA compliance.
- Performed performance engineering, bottleneck analysis, capacity planning, workload modeling, and infrastructure optimization.
- Implemented observability and AIOps practices using Datadog, Prometheus, Open Telemetry, and AI-driven anomaly detection tools.
- Performed API testing using Parasoft SOAtest, validating service functionality, data integrity, and system integrations.
- Developed and executed automated API test cases in Parasoft, supporting defect identification and improving test coverage.

#### **FUNCTIONAL TESTING**

- Led enterprise Functional, Integration, System, UAT, Regression, API, SOA, Mobile, and Cross-Platform Testing initiatives.
- Defined QA strategies, governance models, test plans, risk assessments, and quality metrics for global delivery programs.
- Executed API and Service-Level Testing using Postman, SOAP UI Pro, Parasoft, REST APIs, and SOA-based architectures.
- Managed end-to-end testing across Oracle EBS, SAP, Salesforce CRM, Mainframes, J2EE, .NET, and Microservices ecosystems.
- Drove Agile, SAFe, Change Management, and Quality Transformation initiatives to improve product reliability and customer experience.
- 10+ years of Healthcare and Public Sector experience with extensive expertise in MMIS, Medicaid, Medicare, Health Insurance Exchange, Eligibility, Benefits Management, and Claims Processing systems.
- Strong domain expertise in Healthcare Claims Lifecycle including Member, Provider, Claim Submission, Adjudication, Payment Processing, Encounters, Capitation, and Regulatory Reporting.
- Proven experience leading Claims Testing, End-to-End System Integration Testing (SIT), User Acceptance Testing (UAT), Interface Testing, and Performance Testing for Medicaid and Medicare programs.
- Experienced in Healthcare EDI transaction validation including X12 837P, 837I, 837D, 835, 834, 270/271, and 276/277 transactions.
- Expertise in Benefits Configuration Validation, Claims Adjudication Rules Testing, Reference Code Validation, Provider and Member Data Validation, and Payment Cycle Verification.

- Strong experience conducting Root Cause Analysis (RCA), SQL Data Validation, API Testing, Interface Testing, and backend healthcare transaction verification.

## ETL & DATABASE TESTING

- Managed end-to-end ETL, Data Warehouse, Data Migration, Data Conversion, and Database Testing programs for enterprise platforms.
- Validated data extraction, transformation, reconciliation, integrity, and reporting processes across complex business systems.
- Performed advanced SQL, PL/SQL, Stored Procedure, Data Validation, and Backend Testing activities.
- Supported enterprise reporting solutions involving SSIS, SSRS, Informatica, Oracle, SQL Server, SAP, and Salesforce data platforms.
- Developed automated data validation frameworks and quality controls to ensure regulatory compliance, accuracy, and business continuity.

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## WORK EXPERIENCE

**Tek Basic | New Jersey, USA | Manager (Test & Delivery) | May 2026 - Present**

**Deloitte Consulting LLP, US & USI Offices | Manager | Apr 2011 – May 2026**

**Job roles:** Automation Test Lead | Automation BPT Test Lead | UAT Lab Coordinator | SOA test engineer | Performance test Lead | Functional Manual Test Engineer | Project Build/Release Engineer | Infra Tech Support Roles

**McCain Foods Canada – SAP One GL | Performance Test Manager | Mar 2026 – Present**

**Responsibilities:** Led performance testing strategy, load/stress testing, automation governance, stakeholder reporting, and performance optimization for SAP-based food industry applications.

**Technologies Used:** LoadRunner, SAP GUI, SAP Fiori, Appvance, Performance Center, JMeter

**Liberty Mutual – SAP One GL | UiPath Automation Test Manager | Dec 2025 – Mar 2026**

**Responsibilities:** Managed UiPath automation framework development, regression automation, delivery governance, stakeholder communication, and quality assurance.

**Technologies Used:** UiPath, SAP, Jira, Automation Frameworks

**Private Client Services (Instanda) | Performance Test Manager | Sep 2025 – Dec 2025**

**Responsibilities:** Led performance engineering, automation strategy, workload modeling, scalability testing, and stakeholder management.

**Technologies Used:** Selenium, LoadRunner, JMeter, Instanda, Performance Center

**Corbridge Financial Group | Transition Manager | Jul 2025 – Aug 2025**

**Responsibilities:** Managed large-scale transition, onboarding, knowledge transfer, resource integration, stakeholder coordination, and delivery governance.

**Technologies Used:** Mainframes, Jira, SharePoint, MS Office

**AMGEN – 340B Program | QA Manager & Performance Test Manager | May 2025 – Jun 2025**

**Responsibilities:** Directed SIT, UAT, performance testing, integration validation, compliance testing, and quality governance for life sciences systems.

**Technologies Used:** Salesforce, SAP ECC, SAP PO, MuleSoft, Model N, Jira Zephyr

**Vanguard IIG Modernization | Project Manager | Aug 2024 – May 2025**

**Responsibilities:** Led modernization, cloud migration, Agile delivery, SIT coordination, resource planning, and stakeholder management.

**Technologies Used:** AWS, Java, DB2 LUW, Mainframes, GitHub, Terraform, Jira

**Connecticut Child Welfare (CCWIS) | Delivery Manager & Performance Test Manager | Jul 2024 – Aug 2024**

**Responsibilities:** Managed QA strategy, performance testing, Salesforce implementation testing, UAT support, and release readiness.

**Technologies Used:** Salesforce, Oracle ESB, Talend, Azure AD, DocuWare

**Indiana Child Care (INKIDS) | Delivery Manager | Jul 2023 – Jun 2024**

**Responsibilities:** Led Agile delivery, Salesforce implementation, requirement management, stakeholder engagement, and project execution.

**Technologies Used:** Salesforce, AWS, Jira

**ZoomInfo SAP BRIM Implementation | Delivery Manager | Nov 2022 – Jun 2023**

**Responsibilities:** Managed SAP testing, SIT delivery, integration validation, defect governance, and stakeholder communication.

**Technologies Used:** SAP BRIM, SAP S/4 HANA, Salesforce, MuleSoft, Jira, Zephyr

**Trans America Finance Tower | Delivery Manager | Oct 2022 – Nov 2022**

**Responsibilities:** Led data warehouse testing, project planning, Agile delivery, resource management, and stakeholder coordination.

**Technologies Used:** AWS, Azure, Hadoop, Hive, SQL Server, Jira

**My VMware – Opportunities | Delivery Manager | Jan 2022 – Sep 2022**

**Responsibilities:** Directed Salesforce automation testing, API validation, framework development, defect management, and delivery oversight.

**Technologies Used:** Selenium, Java, Rest Assured, Salesforce CRM, Perforce

**Hewlett Packard Enterprise (HPE)** | Offshore Functional Test Manager | Jul 2021 – Dec 2021

**Responsibilities:** Managed functional, automation, mobile, and regression testing for UI/UX transformation initiatives.

**Technologies Used:** UFT, ALM, Azure, SAP, iOS, Android

**Ben E. Keith (BEK)** | Offshore Performance Test Manager | Mar 2021 – Jun 2021

**Responsibilities:** Led performance engineering, automation testing, SIT management, and SAP Hybris migration validation.

**Technologies Used:** SAP Hybris, LoadRunner, UFT, SAP S/4 HANA, J2EE

**Costco Membership Portal** | Offshore Automation Test Manager | Nov 2020 – Feb 2021

**Responsibilities:** Managed cloud migration testing, automation strategy, SIT delivery, and Agile QA governance.

**Technologies Used:** Microsoft .NET, Azure Cloud, iOS, Android, J2EE

**Colorado Benefits Management System (CBMS)** | Onshore Functional Test Manager | Jun 2019 – Oct 2020

**Responsibilities:** Led SIT delivery, Salesforce transformation testing, mobile application testing, and release management.

**Technologies Used:** Salesforce, Selenium, Jira, ALM, AWS

**Anthem WGS Claims** | Onshore Test & Performance Test Manager | Sep 2017 – May 2019

**Responsibilities:** Directed SIT execution, performance testing, defect governance, release validation, and healthcare claims testing.

**Technologies Used:** Mainframes, RTC, Jira, RPT

**TJX Oracle EBS Transformation** | Onshore Automation & Performance Test Manager | Feb 2017 – Aug 2017

**Responsibilities:** Led Oracle EBS automation, performance testing, BPT implementation, and onsite-offshore delivery.

**Technologies Used:** Oracle EBS, UFT, BPT, cFactory, HP ALM

**Charter Communications** | Onshore Performance Test Engineer | Jan 2017 – Feb 2017

**Responsibilities:** Executed performance testing, workload analysis, scalability validation, and performance reporting.

**Technologies Used:** LoadRunner, Performance Center

**North Dakota & Tennessee SPACES** | Onshore Test Manager & Automation Lead | Mar 2016 – Jan 2017

**Responsibilities:** Managed SIT, UAT, automation testing, web services validation, release coordination, and Oracle migration testing.

**Technologies Used:** Selenium, SOAP UI, Oracle DB, LoadRunner, Jama, Jira

**Kentucky & Oregon Health Exchange (KYHIX/ORHIX)** | Onshore Performance Test & DevOps Lead | Jun 2014 – Feb 2016

**Responsibilities:** Led performance engineering, DevOps automation, build management, mobile testing, and release governance.

**Technologies Used:** TFS, VSTS, SQL Server, BizTalk, SharePoint, Mobile APIs

**Massachusetts DUA (MA QUEST)** | Onshore Performance Test & DevOps Lead | Oct 2012 – May 2014

**Responsibilities:** Directed performance testing, automation implementation, DevOps support, and release validation activities.

**Technologies Used:** LoadRunner, Selenium, Oracle SOA Suite, Oracle DB, HP QC

**CNO Financial Group** | Offshore Performance Test Engineer | Jun 2012 – Sep 2012

**Responsibilities:** Executed Oracle EBS performance testing, workload analysis, reporting, and system optimization activities.

**Technologies Used:** Oracle EBS R12, OBIEE, LoadRunner, HP QC, Oracle DB

**My VMware Portal Redesign** | Offshore Support Module QA Lead & Automation Test Engineer | Apr 2011 – May 2012

**Responsibilities:** Led SOA testing, automation testing, ETL validation, regression testing, and quality assurance activities.

**Technologies Used:** Salesforce CRM, Oracle SOA Suite, Selenium, SOAP UI, Oracle DB, J2EE

**Goldstone Technologies India Pvt Ltd | Software Engineer | Aug 2006 – Feb 2008**

**I-Many Contract Management & Enterprise Content Management Applications | StayTop Systems Applications | National Training Network (NTN)**

**Job roles:** Worked as an SOA test engineer | Performance test engineer | Functional Manual/Automation Test Engineer | Release engineer.

**Technologies Used:** Core Java, J2EE, C#.NET, VB.NET, ASP.NET, ADO.NET, VB6.0, SQL Server, Oracle 9i, XML, JavaScript, VBScript, DHTML, MathML, IIS, Tomcat, Linux, UNIX, Citrix, Documentum, Enterprise Content Management (ECM), Salesforce Management Systems, UFT, Quality Center (ALM), LoadRunner, Automation Testing, Functional Testing, API/SOA Testing, ETL Testing, Database Testing, Performance Testing, Load Testing, Stress Testing, Release Management, WinCVS, Visual Studio, Crystal Reports.

**Bank of America Continuum Solutions India Pvt Ltd | Sr. Technical Associate | Mar 2008 – Aug 2011**

**HLIT Mortgage & Nexos SOA Framework Programs**

**Job roles:** Worked as an SOA test engineer | Performance test engineer | Functional Manual/Automation Test Engineer | Release engineer.

**Technologies Used:** HP UFT, HP Quality Center (ALM), Performance Center, SOA Testing, API Testing, ETL Testing, SSIS, SSRS, Database Testing, SQL Server, Performance Testing, Load Testing, Stress Testing, Functional Testing, Regression Testing, UAT, Release Management, TFS, PVCS, WinCVS, XML, XPath, XQuery, JavaScript, VBScript, C#.NET, ASP.NET, VB.NET, Oracle, MVC, MVP, UML, SOA Frameworks, Unix Shell Scripting, Linux, IIS, MSMQ, Waterfall, Iterative, Six Sigma, PMP Methodologies.

**Cognizant Technology Solutions | Project Associate | Aug 2010 – Mar 2011**

**PR Newswire – US Editorial System (USES)**

**Job roles:** Worked as an SOA web services test engineer, XHTML content validation testing, Functional Manual/Automation Test Engineer.

**Technologies Used:** UFT, LoadRunner, Quality Center (HP ALM), Service Test, Test Track, SOA Web Services Testing, ETL Testing, Database Testing, Automation Testing, Functional Testing, Performance Testing, XHTML Testing, XML, VBScript, JavaScript, TFS, SharePoint, BizTalk Server, Oracle, MS SQL Server 2005, IIS, C#.NET, VB.NET, ASP.NET, ADO.NET, Visual Studio, HTML/XHTML, CSS, Windows Environment.

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## EDUCATION

- Bachelor of Technology in Electronics and Communications Engineering from Jawaharlal Nehru Technological University, Hyderabad | 2006

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## CERTIFICATIONS

- Project Management Professional (PMP) | Certified Manager in Software Testing (CMST) | ISTQB
- Agile Scrum Foundation Professional Certificate (SFPC) | AWS Cloud Practitioner Certification
- Microsoft Certified Technology Specialist (MCTS)
- Deloitte Certifications: Public Sector Level 1 | Level 1 Certification | TMT Industry Certification
- BFSI Certification – New York Finance Industries
- Harvard Business School Certifications: Management Essentials | Leadership Essentials | Leadership Transition | Stepping Up to Management

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## INDUSTRIAL DOMAIN EXPERIENCE

### Banking & Insurance:

- 28+ months – Bank of America (Home Loan, Mortgage, Insurance Technology)
- 12+ months – Vanguard (Retirement, 401K, Investment & Insurance Platforms)
- 12+ months – Personal Lines Insurance (High Net Worth, Homeowners, Auto, Umbrella, Marine/Yacht, Specialty Risk, Life & Annuities)
- 08+ months – CNO Financial (Oracle Finance Modules)
- 03+ months – Transamerica (Insurance & Financial Systems)
- Experience across financial services, retirement systems, and insurance policy administration platforms

### Public Sector:

- 18+ months – Massachusetts UI (Unemployment Insurance) + support across CO, CA, NM UI programs (Functional & Performance Testing)
- 16+ months – Kentucky & Oregon Health Exchange (KYHIX/ORHIX) – Eligibility, Enrollment, Benefits Management & Healthcare Integration
- 12+ months – Integrated Eligibility Systems (IES) – SNAP, TANF, Medicaid, Child Care Assistance (CCAP), Child Welfare, Food Assistance Programs, across ND (SPACES), TN, and CO (CBMS)
- Strong experience in Eligibility Determination, Case Management, Benefits Calculation, Workflow Processing, and Public Assistance Program Validation
- 12+ months – Child Care Systems (IN, KY, WY, CO) – Provider, Family, Referral, Training Modules
- 12+ months – Child Welfare Systems (IN, CT, WY) – Case Management, Intake, Eligibility & Case Processing

### e-Commerce:

- 12+ months of experience in Oracle EBS application testing – TJ Maxx, Marlborough, MA, USA
- 08 months of experience in Information Services, Media, and Entertainment domain – CTS, Hyderabad, India
- 12+ months of experience in Petroleum Contracts Management systems – GTL, Hyderabad, India
- 12+ months of experience in e-Commerce platforms – Costco, ZoomInfo, HPE Commerce applications
- 12+ months of experience in Food Industry and SAP applications – Ben E Keith, McCain

### Healthcare:

- 24+ months of experience leading Healthcare Claims Testing, Claims Adjudication Validation, Medicaid/Medicare Processing, Provider and Member Validation, Payment Cycle Testing, and EDI X12 transaction testing for Anthem WGS Claims platform.
- 16+ months of experience supporting Kentucky and Oregon Health Insurance Exchange (KYHIX/ORHIX) Medicaid programs involving Eligibility, Enrollment, Benefits Management, Healthcare Interfaces, Claims-related integrations, and Public Sector healthcare systems.
- Extensive experience in Healthcare SIT, UAT, Interface Testing, API Testing, Performance Testing, SQL Validation, RTM preparation, and Quality Governance activities.

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## AWARDS & RECOGNITIONS

- **Deloitte Consulting LLP**– Recipient of 31+ client and organizational awards recognizing excellence in Quality Engineering, Test Automation, Performance Engineering, Delivery Leadership, Innovation, and Client Service.
- Bank of America – Best Performer Award, ATLAS HLIT Framework (2010)
- **Cognizant Technologies** – Client PR Newswire – Appreciation Award for Release Excellence (2011)
- **Goldstone Technologies** – Star Performer Awards (2007, 2008)

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## THOUGHT LEADERSHIP & PUBLICATIONS

- Securing SOA Infrastructure on Public Cloud
- MVC and MVP Architecture Patterns
- SOA Testing Methodology
- AI-Powered Codeless Test Automation Strategy
- AI-Driven Performance Testing Strategy
- Quality Engineering Transformation Using Generative AI