

Vasim Khan
Kulharda Ward no.30 Harda (M.P) - 461331
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Experience

- Vivo Smartphone's** 16/12/2021 - 01/01/2023

Service Engineer Currently Working In Vivo Smartphone's As A Engineer ensure the highest standards of service are delivered to customers in order to maximize satisfaction. Handle incoming requests from customers and ensure that issues are resolved accurately. Technical troubleshoot and gather information from customers to identify root causes of customer problems and/or dissatisfaction. Handled customer queries/complaints Responsible for generating service reports, customer complaints response rate.

- Reliance smart (RIL)** 2018 - 2021

TL 2.5 year of experience as a TL (Retail Sales Team Leader) is seeking to obtain a career in customer service relations and utilize my professional experience and skills to become a great asset to a fast pace, growing company or corporation. Ensured all company products and services were reflective of customer needs and expectations through consistent monitoring and benchmarking of sales activities. Managed and maintained accurate logs of purchases, sales and requisitions. Train and assign tasks to new employees to meet business development need

Skills

- Customer Service, Efficiency, Strong experience to deal with customer/vendors
- Managed client relationships to build a reputation for excellent service.
- Participating in sales activities for sales team support as a team member. PC literate in Windows environment including MS Office.
- Excellent and professional telephone manner, Communication Skills, Excellent in C-Sat, Selling Skills, Customer Handling, Telephone Etiquette, Soft Skills, Process Trainer
- Ability to work quickly and accurately, especially under pressure; and within a cross-culture, virtual team and global environment
- Excellent interpersonal and communication skills, with the ability to build positive relationships and influence at all levels

Achievements & Awards

- Sales Target Achievement Award In All MP 2020
- Highest Selling Award All Over Mp IN Jio Mart 2021

Education

- High School Examination From M.P Board. 2011
- Higher Secondary Examination From M.P Board Bhopal. 2013
- B.Com Computer From Barkatullah University Bhopal. 2016
- PGDCA From Aisect University M.P. 2017
- M.Com From Barkatullah University Bhopal. 2018
- PGDM From Oxford College Of Management Indore 2020

Personal Information:

- Date of Birth : 13/04/1996
- Fathers Name : Gaffar Khan
- Gender : Male
- Married Status : Married
- Nationality : Indian
- Language Known : Hindi & English

Date :

Vasim Khan

Place

