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OBJECTIVE

I want to find a platform to acquire a position within the field of Information Technology where I can utilize my knowledge, talent and skills effectively and efficiently to achieve my goals and secure a position where by hard work, dedication and ability to provides the opportunities for further growth and development of any company or organization I work for.

WORK EXPERINCE

IT Support Engineer

Zalan College of Nursing & Allied Health Sciences, Swat.

01/01/2024 - 30/11/2024,

Maintaining and repairing the computer environment including trouble shooting and end-user support. Tasks/Achievements

Pakistan

- Install and configure computer hardware operating systems and applications, also monitor and maintain computer systems and networks. .
- Regularly evaluate the efficiency of on-site hardware & software, making suggestions for improvements and creating fixes where necessary.
- Troubleshoot hardware & software-base desktop errors and provide support and maintenance for the end-user, resulting in either first fix or escalation of the issue.

Software Engineer & IT Instructor

TechnoSphereX Computer Institute, Swat, Pakistan

15/05/2022 - 30/12/2023

Duties are:

- DIT Instructor.
- Account Administrator.
- Web development (Html 5 & CCS 3).
- WordPress 6.2.2 development
- Supporting development, keeping, and updating web portals as well as websites
- Assisting in deployment and development of websites
- Writing codes for web-based solutions
- Creating new web-based tools
- Resolving complaints of customers and responding to their suggestions to improve the products.
- Developing documentation of user manuals
- Technical documentation
- Selecting techniques and methods for creating solutions using different tools of programming languages

Pakistan

EDUCATION

BS (HONS) Software Engineering

Islamia College University, Peshawar Pakistan

SKILLS

- Good Communication skills
- Teamwork
- Working under pressure
- Social Networking
- Software and Hardware Installations
- Coral Video Studios

- Leadership
- Punctuality windows Server

08/2017-04/2022

- MS-Office
- Web Browsing

- Problem Solving
- Adaptability
- Window OS

LANGUAGES

- ENGLISH
- URDU

- PASHTO
- ARABIC

TECHNICAL SKILLS

Managing and maintaining the servers, PCs, routers and switches. Configuring, managing and maintaining Networking equipments. Installing, configuring and administering network technologies. Expertise hands in troubleshooting Computer Hardware related problems such as printers and drivers etc.