

CONTACT

Angga Sulaiman



Pura Bojong Gede blok K3-13. Kec. Tajurhalang, Kab. Bogor

📞 081212965071

@ slmn.angga7@gmail.com



EXPERIENCE

September, 2022 -
September, 2024

- **Agent Social Media IndiHomeCare**
PT. Infomedia Nusantara
Handle customer question, request and complaints. Escalate customer problems & requests related to IndiHome products. Create reports on customer problems that have been successfully resolved. Retain customers who wish to unsubscribe by offering packages or providing alternative solutions according to the reasons for unsubscribing. Conduct daily and monthly post-tests to improve service quality.

Oktober, 2019 -
Desember, 2019

- **Internship - Support & Logistic**
PT. Telkom Indonesia
Making news from a series of Telkom regional Bogor activities, then uploading it to Telkom's internal website.

EDUCATION

2022

- **Bina Sarana Informatika University**
Communication & Language / Diploma-III
3.00

2012

- **SMA Taruna Terpadu Bogor Center School**
Senior High School
7,86

SKILLS

- English
- Ms. Office
- Typing Fast

ACHIEVEMENTS & AWARDS

- Best agent quarterly in 2023

INTERESTS

- Communication

PERSONAL DETAILS

- Date of Birth : November 7th 1994
- Marital Status : Single
- Nationality : Indonesia
- Religion : Islam
- Gender : Man