



# MANAR BELAL

MANAGERIAL FOR GYMNASTICS TEAM

## Experience

● 2020 - 2021

### Xceed-WE

Call Center Agent

- Answering phones from customers professionally and responding to customer inquiries and complaints.
- Researching required information using available resources.
- Handling and resolving customer complaints regarding product sales to customer service problems.
- Providing customers with the organization's service and product information.
- Processing forms, orders, and applications requested by the customers.
- Following up complicated customer calls where required.

● 2017 - 2019

### Tanta Club

Managerial, Tanta

- Welcoming customers into the store.
- Explaining to customers the best products for their needs.
- Recommending related products to increase customers' options and enrich the shopping experience.

## Education

● 2011 - 2015

### High institute of computers information and management technology. Tanta.

Department of management information system.

## Personal information

### Name

Manar Belal

### Birthdate

25Th Jan.1993

### Gender

Female

### Residence

Zefta, Gharbia

### Nationality

Egyptian

## Skills

### SKILLS

MS office  
ICDL  
PHP My SQL.  
Technical support.



### Personal Skills

Teamwork.  
Responsibility.  
Problem-solving.  
Creativity.



### LANGUAGE

Arabic  
English



## Contact

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